



November 4, 2019

Web Announcement 2017

Attention All Hospital Providers:

Inpatient Crossover and Outpatient Crossover Claims

On October 3, 2019, some inpatient crossover claims were automatically reprocessed to reflect the Claim Adjustment Reason Code of 23 when appropriate. At the same time, some outpatient crossover claims were also reprocessed to resolve an issue with how the claims were being priced. The impacted inpatient crossover claims and outpatient crossover claims were reflected on the remittance advice dated October 4, 2019. Any outpatient crossover claims that contained details with Physician Administered Drugs (PAD) first had to be voided then reprocessed. Those claims were reprocessed on October 23, 2019, and are reflected on remittance advices dated October 25, 2019, and November 1, 2019.